



**DRLC Ltd**

**DRLC Ltd. Independent Consulting Engineers,  
54 Harrison Road Sheffield  
South Yorkshire S6 4NA**

<b>Date</b>	<b>Summary of changes made</b>	<b>Changes made by (Name)</b>
25 January 2023	Policy Review	LAW DRL CC
18 <sup>th</sup> January 2024	Policy Review – changes made to list of services provided and status as regards ISO 9001 and ISO14001. Updates made to Quality Objectives and Quality Service delivery and review Added MD's Signature and date of signing	LAW CC

## **Statement of Quality Policy**

### **Scope and Exclusions**

DRLC Ltd is a small sized consultancy specialising in providing Engineering Compliance Consultancy to Healthcare providers.

DRLC supply Authorising Engineering Services for the following:

- Healthcare Ventilation
- Pressure Systems
- Fire Safety
- Medical Gases
- Confined spaces
- Working at Height
- Lifts

DRLC Ltd are currently being assessed for the Quality System ISO 9001 and ISO 14001 which the company has been preparing for during 2023.

### **Responsibility**

The overall responsibility for the Quality Assurance System shall be collectively provided by the Directors of DRLC Ltd. The Director with overall responsibility for Quality Assurance is Dr Louise Webb.

### **Quality Objectives**

The Directors of DRLC Ltd are passionate about delivering a quality service that meets clients' requirements in conformance with the regulatory and legal frameworks including Health Technical Memorandums and JSP375 Regulations. The principal quality objective of DRLC Ltd is to add value to client organisations.

DRLC Ltd delivers its quality objective by engaging with clients at the earliest stage in an engagement, clarifying the remit provided by the client. DRLC Ltd endeavours to deliver their services on time, to client budget, communicating financial options and changes to budgets.

DRLC Ltd endeavours to be open, honest, consistent, approachable, contactable, personal, attentive and to provide timely responses to issues.

### **Quality Service Delivery and Review**

Date: 18/01/2024  
Originator: D Livingstone

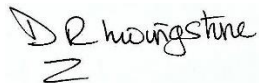
Approved By: L Webb  
Review due: 18/01/2025

DRLC communicate most of it's compliance work using written reports. Reports provided to clients are Quality Assurance proof read checked by the 'Client Focused Director' for accuracy. The Director then leads the issuing stage and ascertains the exact client requirements for any review comments which are received, providing continual client feedback.

The Quality Plan is included in our compliance report as a single page detailing specific standards and legislation relevant to the engineering system in question.

Client satisfaction is reviewed quarterly by the Directors with an emphasis on managing issues and continual Improvement targets are set and monitoring systems are put in place.

Signed:

A handwritten signature in black ink that reads "D Livingstone" with a stylized flourish underneath.

David Livingstone  
Managing Director  
DRLC Ltd

18<sup>th</sup> January 2024